



RESILIENT NORTHEASTERN NEW JERSEY

**APPENDIX I – ENGAGEMENT PROCESS
SPRING 2021 THROUGH FALL 2022
VISION 2022.0**



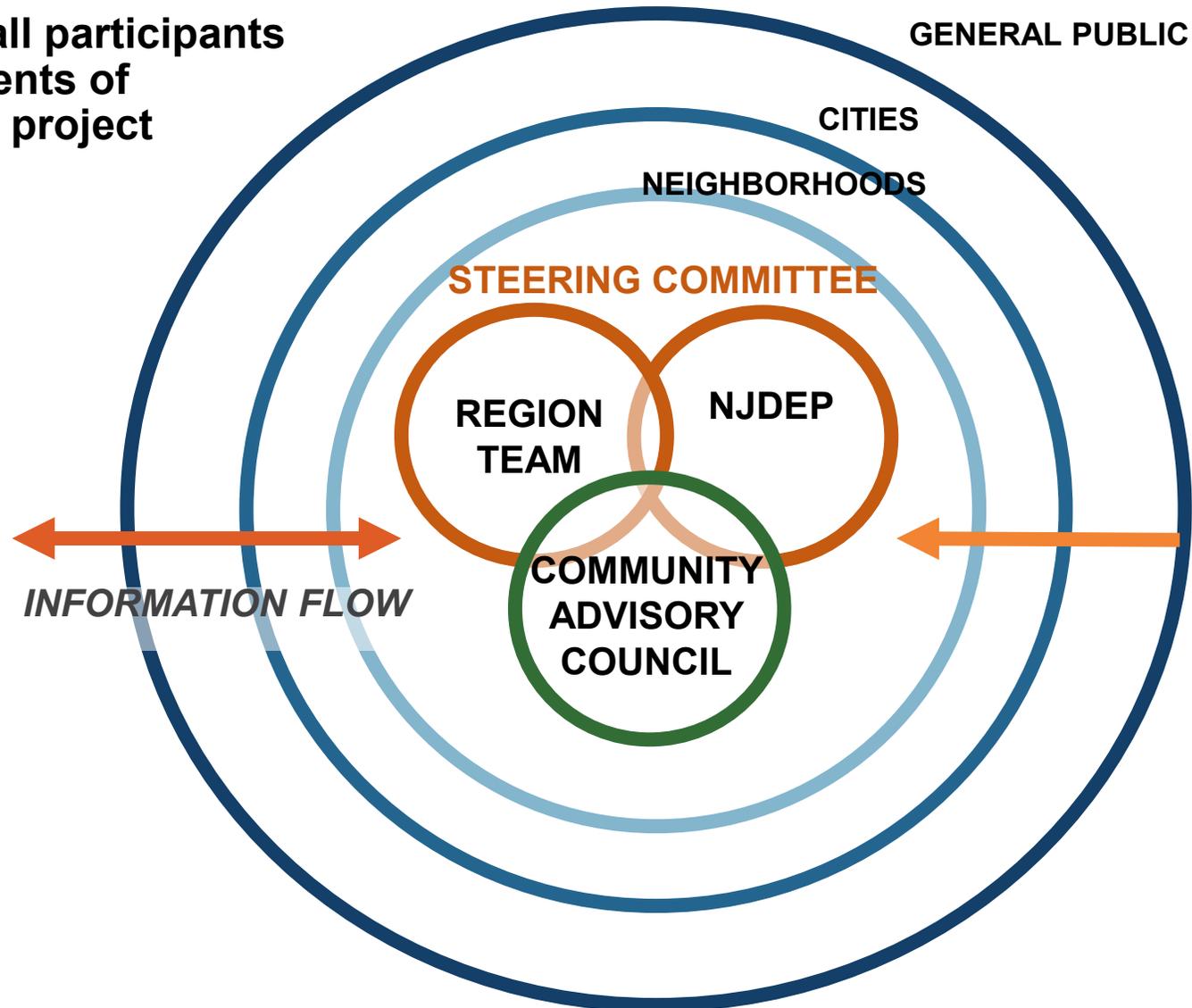
CONTENTS

- Engagement planning tools (who, what, why)
- Overarching engagement approach (when, where, how)
 - Overview of types of engagement conducted
 - CAC structure
- Ways people engage – what did we accomplish?
 - Community Advisory Council
 - Anytime engagement opportunities
 - Information and promotion
 - Meetings
 - Reports for feedback

ENGAGEMENT PLANNING TOOLS

ROLES AND PROCESS

The goal is that all participants become instruments of engagement and project success



WHO is leading?
WHAT does the leadership structure look like?

DIRECTIONAL FLOW (e.g., community members provide directives to the region team)

ISSUE EXPERIENCE

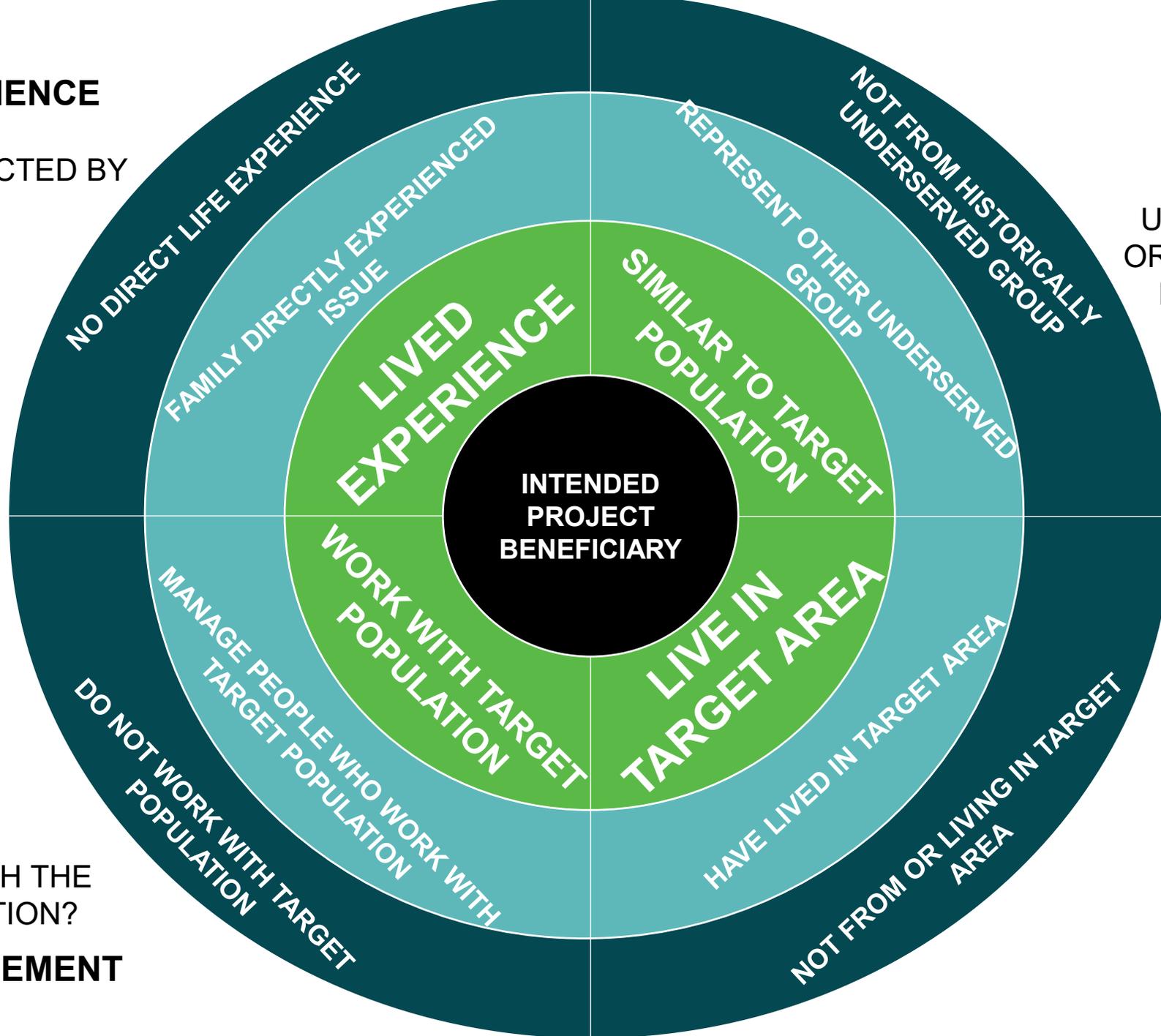
WHO HAS BEEN DIRECTLY IMPACTED BY FLOODING?

DEMOGRAPHIC RELEVANCE

WHO HAS BEEN UNDERSERVED, HURT, OR NOT REPRESENTED BY SIMILAR EFFORTS IN THE PAST?

WHO are we trying to engage?

This tool helps determine who we should focus on



WHO WORKS WITH THE TARGET POPULATION?

DIRECT ENGAGEMENT

WHO LIVES IN THE AREAS MOST AFFECTED?

GEOGRAPHIC RELEVANCE

KEY COMMUNITY STAKEHOLDER GROUPS

BASED ON FEEDBACK



WHO are we trying to engage?

INCLUSIVITY & LANGUAGE ACCESSIBILITY

Northeastern NJ is a highly diverse region, with nearly 50% of the population in each of Jersey City, Newark, and Bayonne speaking a language other than English at home (Hoboken is closer to 25% - based on 2021 US Census Bureau Population Estimates).

We used language data, guidance from municipal leaders, and input from community-based organizations to determine priority languages for the region. Based on this, Resilient NENJ translated key outreach materials into 9 different languages (Spanish, Portuguese, Arabic, Hindi, Gujarati, Polish, Tagalog, Haitian Creole, and Chinese) and provided ASL and Spanish interpreters at each community meeting. Reports are translated into Spanish.

JERSEY CITY	
Language	# Speakers
Spanish	56,293
Hindi	10,747
Arabic	6,620
Gujarati	5,538
Tagalog	5,150
Chinese	4,131
Urdu	3,134
Mandarin	2,984
Filipino	2,837
Telugu	2,702

NEWARK	
Language	# Speakers
Spanish	85,448
Portuguese	18,239
French	5,360
Yoruba	2,589
Haitian	2,183
Akan (incl. Twi)	2,040
Igbo	1,116
Manding languages	895
Swahili	702
Chinese	633

HOBOKEN & UNION CITY	
Language	# Speakers
Spanish	57,795
Chinese	1,477
French	923
Hindi	919
Italian	747
Russian	743
Mandarin	629
Korean	624
Portuguese	556
Cantonese	390

BAYONNE, KEARNY & HARRISON	
Language	# Speakers
Spanish	40,626
Arabic	6,611
Portuguese	5,202
Tagalog	2,028
Polish	1,890
Urdu	1,626
Hindi	1,556
Chinese	1,388
Italian	1,149
Mandarin	1,147

Data Source: US Census Bureau 2019 ACS Estimates

(<https://data.census.gov/mdat/#/search?ds=ACSPUMS5Y2019&rv=ucgid,LANP&wt=PWGTP&g=7950000US3400601,3400602,3400702,3400703,3401301,3401302>)



HOW MIGHT THIS PROJECT AFFECT PEOPLE?

WHY is it important to engage them?

BENEFIT

- Lowered flood risk
- Safeguard and enhance valued community spaces, systems, and services
- Enhancing relationships between community members, between individuals and stakeholder groups, and between municipalities/areas
- Job creation
- Community beautification
- Improved air quality and reduction of urban heat island effect (associated with green infrastructure implementation)
- Providing a sense of safety and security for people and property
- Safeguarding the existing community fabric
- Reduce future increases in insurance rates
- Relationship with water (up)
- Layers of government cooperating and leveraging resources

COST

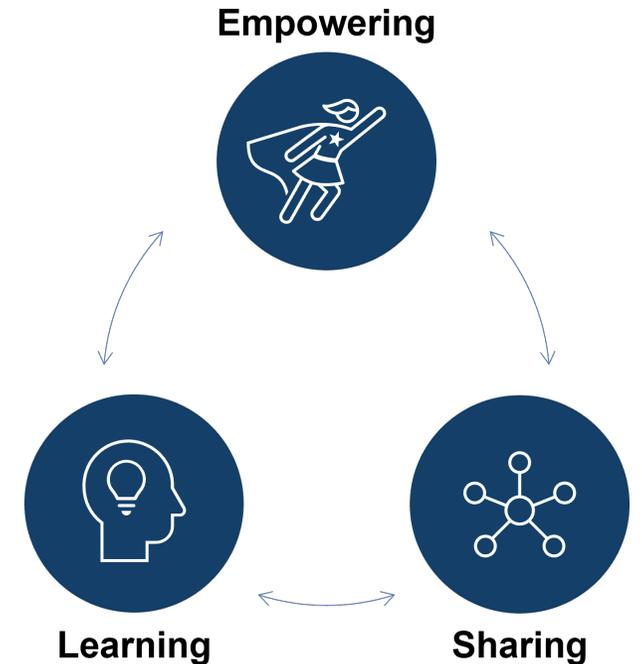
- Green gentrification
- New cost burdens, including tax burdens
- Any potential retreat strategy could displace and disrupt communities
- Impacts to historic value and urban design
- Relationship with water (down)
- Administrative cost

OVERARCHING ENGAGEMENT APPROACH

GUIDING PRINCIPLES

BASED ON STEERING COMMITTEE WORKSHOPPING AND FEEDBACK

- **Meet people where they're at:** our ability to do this was complicated by the COVID-19 pandemic, which led us to lean on virtual meeting platforms, but tactics can include choosing in-person location meetings at locations that are accessible to the people we are trying to engage and providing food and childcare services at meetings. This also means providing options for dates and times of meetings to work around busy schedules
- **Use a balance of digital and non-digital engagement channels, to reach people with different needs and access:** see the page on Engagement Tools and Mechanisms for more on how we accomplished this
- **Honor their history**
- **Understand that people have intervening priorities,** particularly in light of the COVID-19 pandemic
- **Make the time mutually valuable**
- **Show how feedback is incorporated in the planning process:** we have done this by being transparent about our planning process, publishing reports with feedback like the Vision & Priorities report, and posting report-outs on our website following each meeting
- **Balance breadth and depth:** for a regional planning project of this scale, we endeavored to both engage many people, to ensure that the plan is reflective of a wide range of perspectives, and to engage deeply with people, such as through interactive community meetings, site visits, or interviews



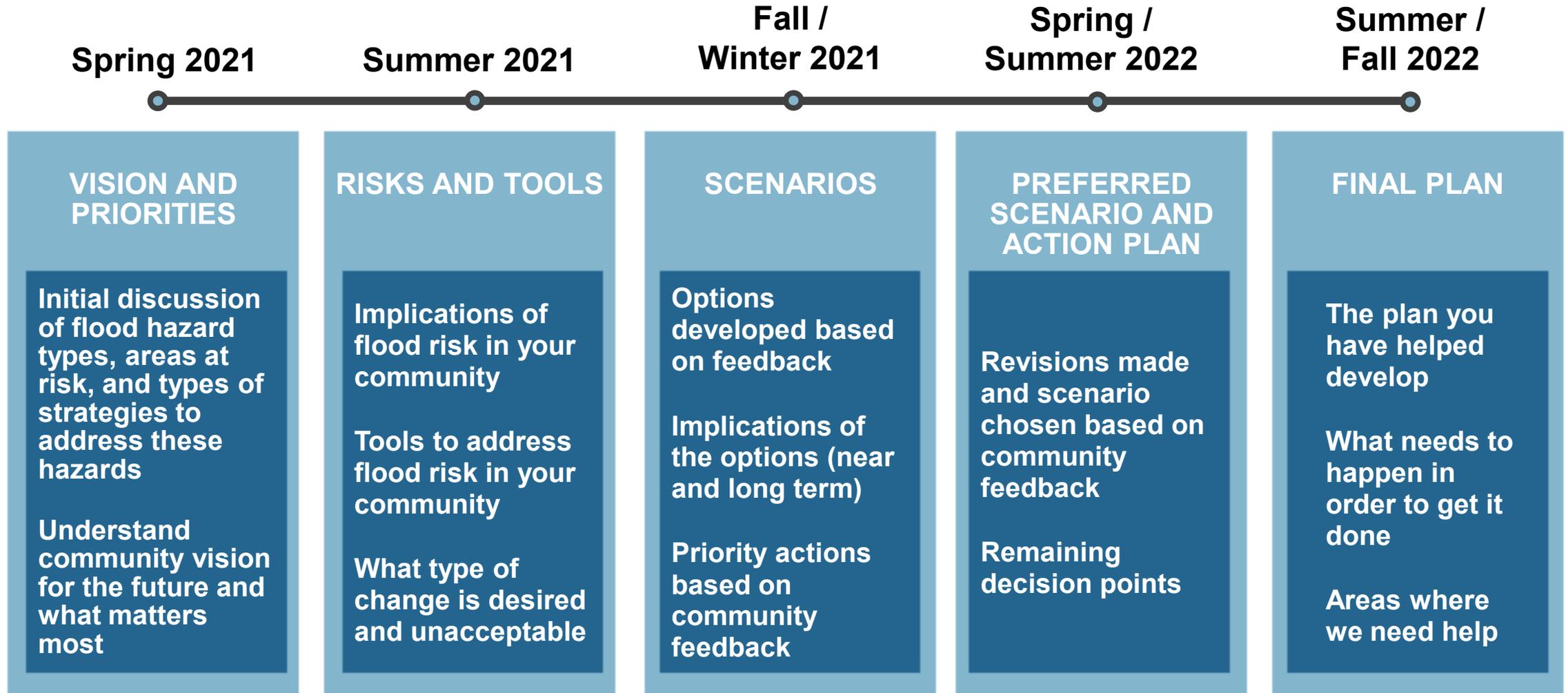
PROJECT PROCESS

Conducting engagement in waves allows us to have multiple touchpoints with community members while the plan is in varying levels of developing, to ensure that we are continuously integrating feedback and calibrating our approach based on input. In each wave, we asked different types of overarching questions to gather constructive feedback.



PROJECT WAVES AND SCHEDULE

Conducting engagement in waves allows us to have multiple touchpoints with community members while the plan is in varying levels of developing, to ensure that we are continuously integrating feedback and calibrating our approach based on input. In each wave, we asked different types of overarching questions to gather constructive feedback.



RESILIENT NENJ ENGAGEMENT TOOLS AND MECHANISMS

ANYTIME ENGAGEMENT TOOLS



WEBSITE



IRYS APP



MIRO BOARDS



SOCIAL MEDIA



PHONE HOTLINE



EMAIL



SURVEYS



POP-UP MEETING
MATERIALS

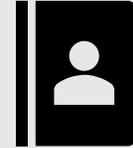


MEETINGS-IN-A-BOX

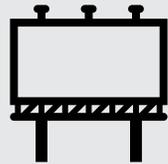
OUTREACH AND COMMUNICATIONS



SOCIAL MEDIA



EMAIL SIGN-UP LIST /
CONTACT LISTS



ADVERTISEMENT /
PUBLIC NOTICES



PRESENTATIONS AT
EXISTING EVENTS



FLYERS & COMMUNITY
ART SHEETS



NEWSLETTERS



TABLING AT EVENTS



DIRECT PHONE
CALLS



VIDEOS



NEWS REPORTS /
PRESS RELEASES



TEXT ALERTS



MEETING
RECORDINGS

DIRECT ENGAGEMENT



CAC MEETINGS



ATTENDANCE AT
EXISTING
PLANNED EVENTS
/ MEETINGS



SITE VISITS



YOUTH
WORKSHOPS



REGIONWIDE
COMMUNITY
MEETINGS



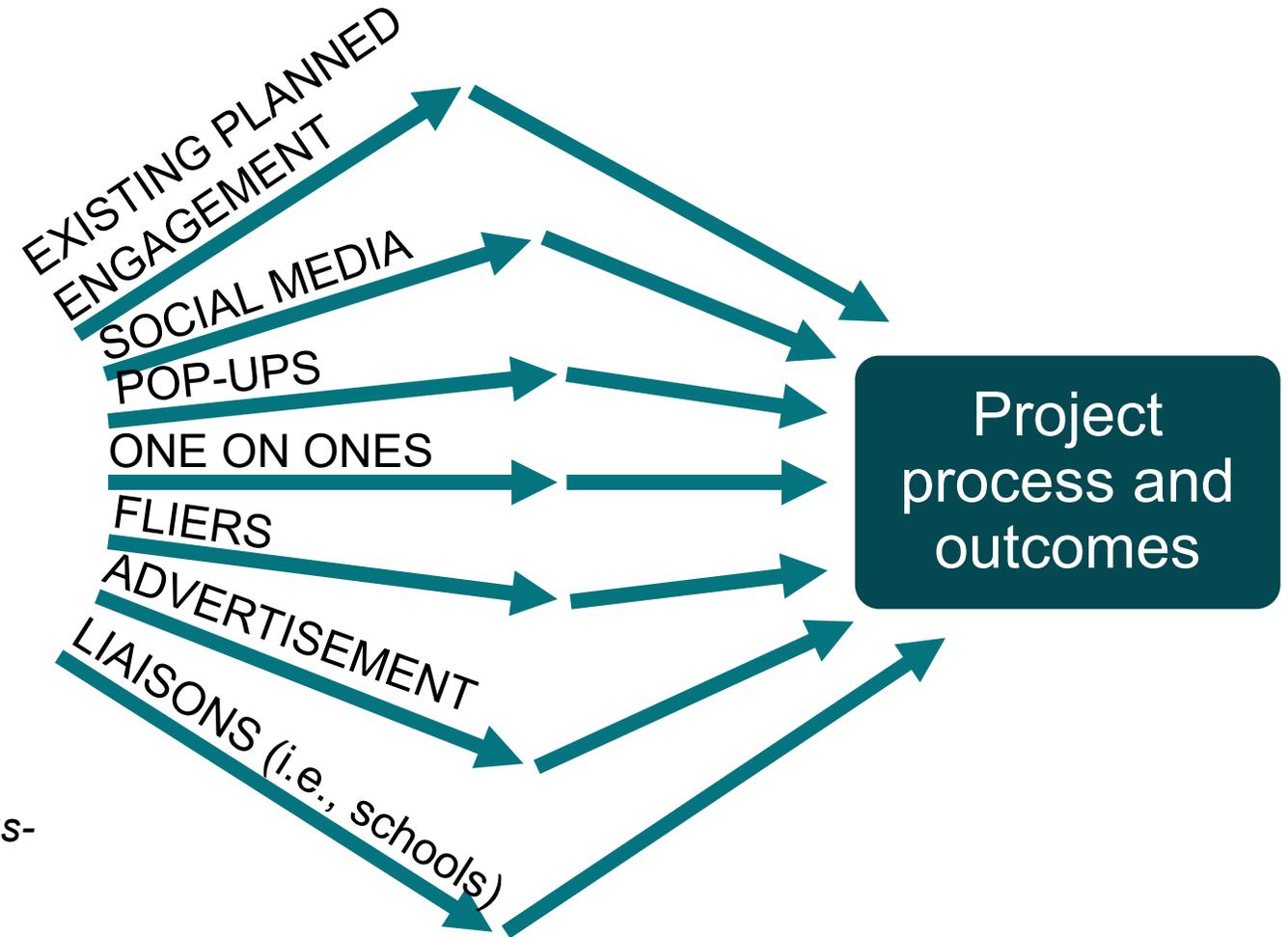
INTERVIEWS
AND ONE ON
ONES

CITY-LEVEL
COMMUNITY
MEETINGS

MULTIPLYING

A KEY STRATEGY FOR ENGAGEMENT

“Meeting in a box”



For Wave 1 – Visioning and Wave 3 – Scenarios, Resilient NENJ made use of the meeting in a box to help multiply engagement. See more on the meetings-in-a-box in Ways People Engage: Anytime Engagement Opportunities and more on partner engagement in Ways People Engage: Meetings & Other Direct Engagement

WAYS PEOPLE ENGAGE

What did we accomplish?

WAYS PEOPLE ENGAGE

The following sections are organized by these categories

COMMUNITY ADVISORY COUNCIL



12-member group of residents who provide early feedback on deliverables and guide the engagement process

ANYTIME ENGAGEMENT OPPORTUNITIES



Interactive website
Share feedback through social media, email, hotline
Community Art Sheets
Irys App
Surveys
Meeting-in-a-box

MEETINGS



Virtual community meetings
Focus groups / small group meetings
Engagement partner meetings
Interviews and briefings

INFORMATION AND PROMOTION



Flyers
Tabling / In-person Events
Project video
Press releases and media advisories
Translated materials

REPORTS FOR FEEDBACK



About Our Region
Vision and Priorities
Flood Impact Assessment
Climate Hazards Assessment
Scenario Development
Ida After Action Report

**WAYS PEOPLE ENGAGE:
COMMUNITY ADVISORY
COUNCIL**

COMMUNITY ADVISORY COUNCIL (CAC)

Form

- 12 members, 3 from each municipality
- Quarterly meetings throughout project and attendance at community meetings and briefings
- Facilitated by ICC and HOPES with support from Consultant team

Formation

- Direct recruitment/referral of members by Steering Committee
- Members are a diverse group representing historically underserved populations

Compensation

- \$14/hr for 30 hours per member
- Payment by ICC
- Compensation quarterly in form of check, cash, or gift cards

Function

- Ensure effectiveness of engagement of socially vulnerable populations
- Ensure community priorities reflected in the planning process

**WAYS PEOPLE ENGAGE:
ANYTIME ENGAGEMENT
OPPORTUNITIES**

WAYS TO GET IN TOUCH WITH US

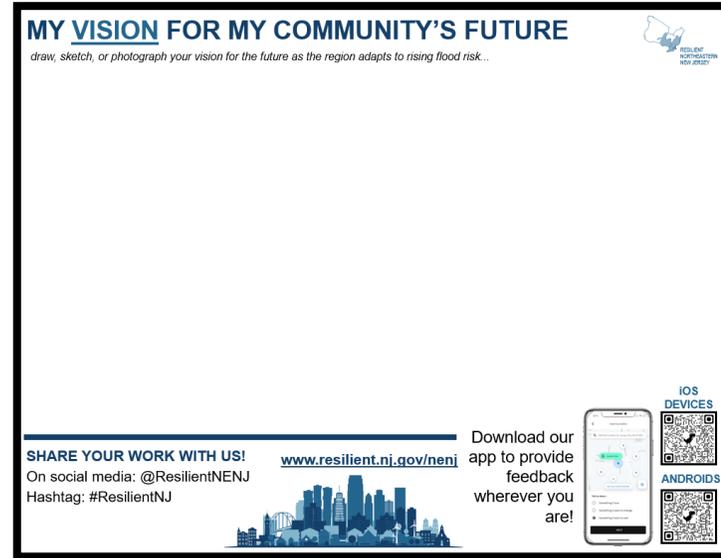


Sharing thoughts through the website: www.resilient.nj.gov/nenj

Sharing thoughts to the project hotline

201-275-0861

English, Spanish, Portuguese, Arabic, Hindi, Polish
A hotline provides an engagement option for people who may not have good internet access or smart phones.



Sharing artwork by email or through social media

Sharing thoughts by email
ResilientNENJ@dep.nj.gov

Engaging on social media
[@ResilientNENJ](https://twitter.com/ResilientNENJ) (twitter / FB)
[@Resilient_NENJ](https://www.instagram.com/Resilient_NENJ) (Instagram)

We have posted on our social media accounts several times a week for most of the project, including educational content about resilience, snippets of information from project deliverables, and encouraging people to share their feedback and get involved.



INTERACTIVE WEBSITE

www.resilient.nj.gov/nenj

POLLS/ SURVEY

WE WOULD LIKE YOUR INPUT

The Resilient Northeastern NJ project will develop flood risk and resilience solutions for Jersey City, Newark, Hoboken, and Bayonne. We are seeking your feedback on what you value most in your community and how flooding impacts you. Please provide your input by taking our survey!

TAKE THE SURVEY

ANNOUNCEMENTS

RECENT NEWS



IRYS APP



FAQS

WHAT IS RESILIENCE?

WHO IS INVOLVED IN RESILIENT NORTHEASTERN NEW JERSEY?

WHY IS MY COMMUNITY PARTICIPATING IN THIS PROJECT?

ACCESSIBILITY FEATURES



Select Language

MAPS



VIDEO INTERACTION



CONTACT INFO

RESILIENT NJ NORTHEASTERN NEW JERSEY

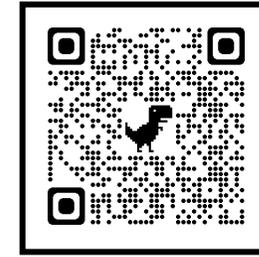
Email: ResilientNENJ@dep.nj.gov | Project hotline: 201-275-0861



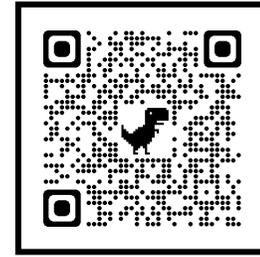
Department of Environmental Protection

IRYS ENGAGEMENT APP

Download the app:



iOS devices



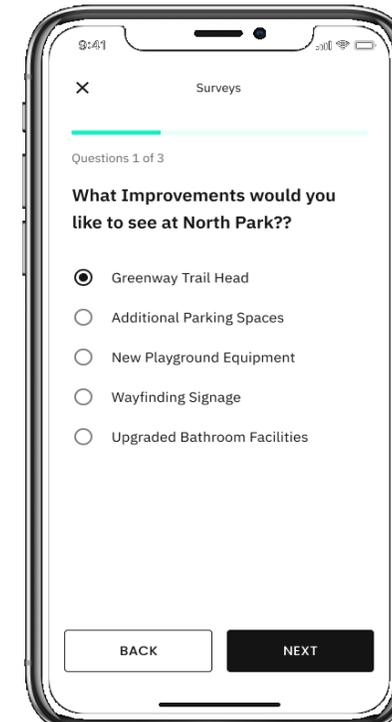
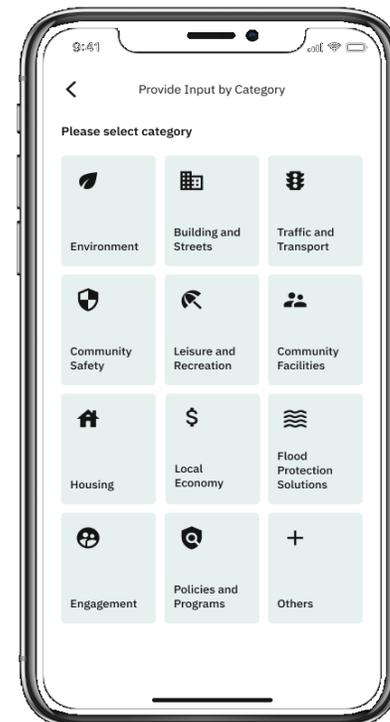
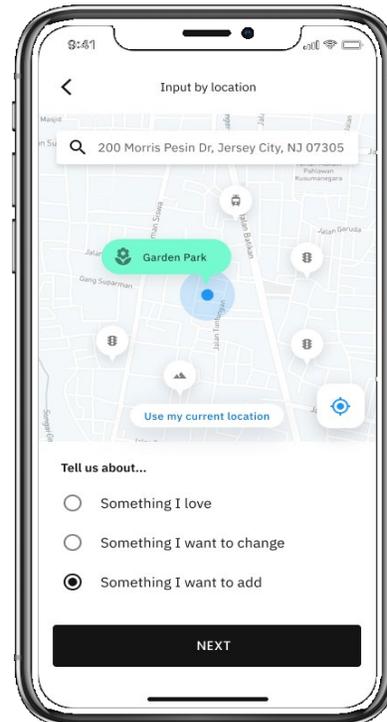
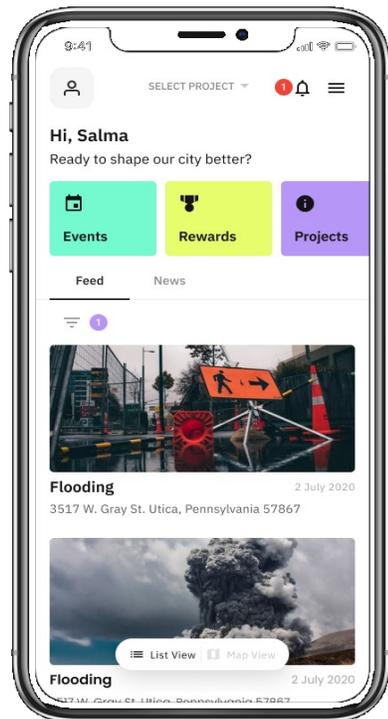
Androids

WHAT RESILIENT NENJ DOES:

- Publish surveys / questions
- Post news / updates
- Post about upcoming events
- Gather and analyze feedback

WHAT PARTICIPANTS DO:

- Share feedback anywhere, anytime
- Take pictures of things you love or want to change
- Complete surveys
- Share other input
- Input comes straight to project team



SURVEYS

Wave 1 Vision & Priorities Survey *Released April 2021*

Used for development of Vision & Priorities report to supplement other engagement mechanisms and referenced continuously to confirm recommendations align with feedback

1. Please provide your zip code
2. How has flooding affected your life or community?
3. What are your biggest concerns about flooding?
4. What community facilities have you or your family used most? For example, specific parks, hospitals, food banks, non-profit organizations, etc. The project will evaluate how flooding will affect these places in future years.
5. What do you value most about your community?
6. What changes in your community do you want to see for yourself and for future generations?
7. What should be the primary deciding factor when choosing between several possible actions that could reduce flood risk in your community?
8. Is there anything else you would like us to know?

Partner Interest Survey *Released April 2021*

Used to identify engagement opportunities with community-based organizations, determine languages for translation, and connect with organizations on social media.

1. Please provide organization name
2. Please confirm main contact name
3. Please confirm main contact email
4. Please let us know how you are interested in participating (select all that could apply)
5. Please let us know your organization's language translation needs
6. Please provide your social media handles so that the project team can also like and follow your organization's posts.
7. Please share your thoughts about how this process can help further the mission of your organization.
8. Please share your thoughts about the most effective way to engage the people you serve

Made available in English and 10 other languages online and in print

Ivy Hill / General Flood Survey *Released April 2022*

Used to collect feedback during Ivy Hill site visit in April 2022 and for Ida After Action.

1. Please check all that apply. Flood waters have: Entered my home or business / Impacted my vehicle / Disrupted my travel to or from my home or business / Other / None
2. How often do you observe flooding in your area?
3. Please include dates of flooding, any depths observed, whether the flood waters appeared to be moving fast or were contaminated, and how long they stayed.
4. For the above events, please describe damages to your home, business, vehicle, yard, neighborhood or belongings. Please provide dollar amounts, if available.
5. To what extent did insurance cover the losses?
6. Please describe how flooding has impacted your physical or mental health, well-being, quality of life, ability to travel or do your job, or any other impacts flooding may have had on you.
7. Please share any actions that you have taken to try to reduce flooding in your home or protect your belongings. If costs are available, please let us know.
8. Please let us know any resources that you would like to see in your community to help with flooding.

MEETING-IN-A-BOX

MATERIALS AND FEEDBACK PACKAGES SO PEOPLE CAN LEAD THEIR OWN MEETINGS

The meetings-in-a-box packages include Powerpoint and/or PDF presentation files, guidelines for facilitators, and a survey form for facilitators to document discussion and feedback from the meeting.

Meetings-in-a-box were shared with partner organizations via email and posted on the website's [Resource Library](#) under Documents.

Wave 1: VISION AND PRIORITIES

Spring 2021

- Mirrored Wave 1 Vision & Priorities survey
- Provides background on the project and what it is trying to accomplish
- Provides information on how to get involved
- [Feedback form](#)

Wave 3: SCENARIO DEVELOPMENT

Spring 2022

- Packages developed for each study area
- Provided area and risk contexts
- Information about the 3 scenarios, types of projects included, and how the actions will shape the area
- [Feedback form](#)

We saw low engagement with the meetings-in-a-box during the timeframes for which they were intended. Based on feedback, this seems to relate to time and capacity constraints. Effective engagement involves meeting people where they are. Nevertheless, we also got positive feedback about these materials being useful resources for the future and have seen them used outside of the initial planning process as educational tools for continued engagement. This points to the value of continuing to use meetings-in-a-box as any-time educational tools.

ANYTIME MEETING FEEDBACK OPPORTUNITIES

We used interactive virtual Miro boards in many of our community meetings so that meeting participants could provide comments during discussions. These boards are stand-alone materials that are available on our website for anytime feedback, and we shared them with our email lists (see “Email Lists”) following meetings in case anyone missed the meeting. They are also linked **below** and in our community meeting report-outs webpages (see “Virtual Community Meetings”). The community meeting report-out pages also link to meeting recordings, which are available at anytime on our Youtube channel:

<https://www.youtube.com/channel/UCanDG3qEI-GENjSkFiskXOQ>

Virtual Board	Link
Community Meeting #1 Virtual Miro Board	https://miro.com/app/board/o9J_l_jLX5g=/
Community Meeting #2 Virtual Miro Board	https://miro.com/app/board/o9J_l7HgNaE=/
Community Meeting #4 Virtual Miro Board	https://miro.com/app/board/uXjVOPg0KUo=/?invite_link_id=99669609198
Newark Post-Ida Community Forum Jamboard	https://jamboard.google.com/d/1RvjO713IZC-RoPfvf733WjHP-C-TTvPKmswtXa3mZCk/edit?usp=sharing

Note that Community Meeting #3 anytime content is in the Wave 3 Meeting in a Box (see page 24)

**WAYS PEOPLE ENGAGE:
INFORMATION AND
PROMOTION**

EMAIL LISTS

We send community meeting invites to all three email lists. More frequent project updates are sent to the general email list and partner email list than to the cross-region stakeholder list. The partner email list also receives invites to partner meetings and separate requests for feedback on engagement materials / plans.



Example project update email to general email list



Resilient Northeastern NJ Progress Update

We are excited to provide you with an update on the Resilient Northeastern NJ process towards developing a regional resilience Action Plan for the cities of Jersey City, Newark, Hoboken, and Bayonne!

We recently published three reports that document our progress toward understanding and developing recommendations to address flood, heat, and other climate-related hazards in the region.



The [Flood Impact Assessment](#) report describes how flooding already affects the region today, and possible impacts if no action is taken to address it in the future. This report provides results from a detailed impact assessment that we completed using new flood models developed by the New Jersey Department of Environmental Protection (NJDEP), and also notes what these models do and do not tell us.



The [Climate Hazards Assessment](#) report provides information about how climate hazards in addition to flooding, such as heat, poor air quality, and wildfire, impact the region now and how risk could evolve in the future due to climate change.



The [Scenario Development](#) report documents the options

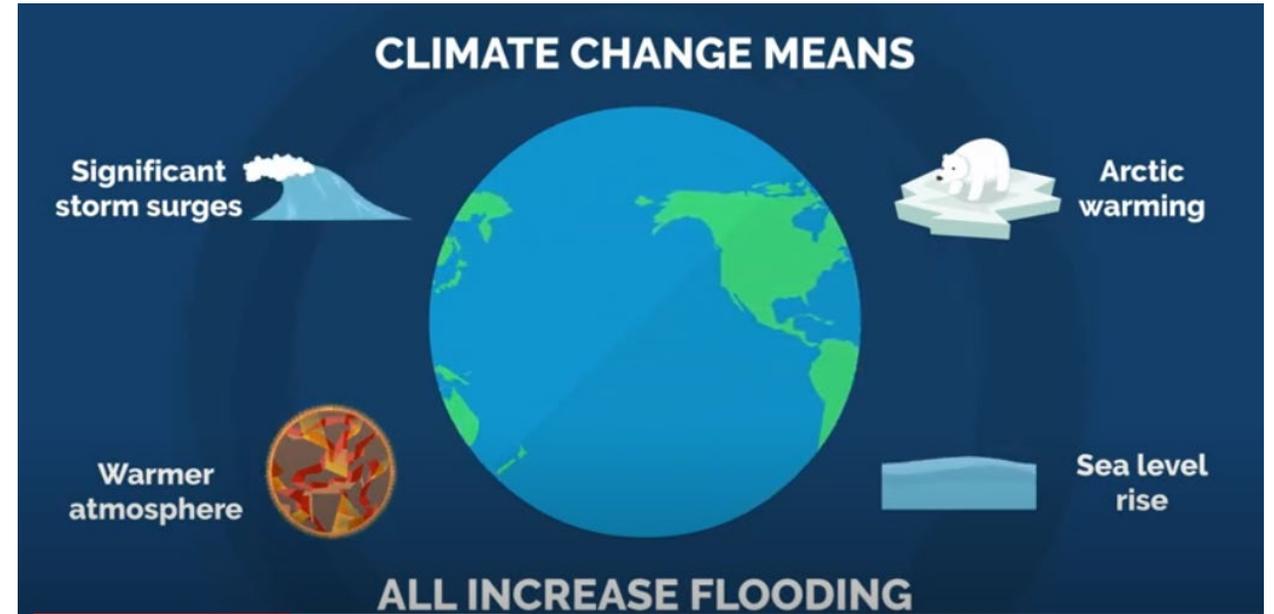
VIDEO SERIES

Multi-part educational video series

1. Introductory project video (published Fall 2021): <https://youtu.be/Ybi1TaF0Quk>

3-part series published Summer 2022

1. What causes flooding in our region?
https://www.youtube.com/watch?v=f2WFDX9PnO8&list=PLUEv_0bE8qf7PI7d3ldHOfitKQW3ByzZa&index=1
2. Flood risk and resilience planning:
https://www.youtube.com/watch?v=mITE0dB0rjl&list=PLUEv_0bE8qf7PI7d3ldHOfitKQW3ByzZa&index=2
3. How you can prepare for flooding:
https://www.youtube.com/watch?v=mLdk3XrLGPc&list=PLUEv_0bE8qf7PI7d3ldHOfitKQW3ByzZa&index=3



The videos provide general information about flooding and resilience as well as how to get involved, and they are initial steps as part of the Resilience 101 campaign. We publicized the videos through our social media and email lists.

FLYERS & COMMUNITY ART SHEETS

FOR ANYTIME USE



RESILIENT NORTHEASTERN NEW JERSEY

The Resilient Northeastern NJ project is bringing together the people who live, work, and play in Jersey City, Newark, Hoboken, and Bayonne to create a clear action plan to address flooding and other climate-related issues, while improving quality of life.

Resilient Northeastern NJ will:

- Build relationships across our region to foster future collaboration on resilience and other issues.
- Develop solutions to prepare for climate change using the best available data, inclusive decision-making principles, and input from you!
- Plan actions that could range from projects that change our built environment, to new policy, to education and community initiatives.



Resilient Northeastern NJ Project Area

See the second page of this flyer to [GET INVOLVED!](#)

Together, we will create a roadmap to prepare for climate change by completing the following stages:

<p>LAUNCH March 2021</p>			<p>FINAL PLAN Summer 2022</p>
<p>VISION AND PRIORITIES</p> <p>What do we want our region to look like in the future? What should stay the same and what should change? What do we want our relationship with water to look like?</p>	<p>RISKS AND TOOLS</p> <p>What people and places in our region are most at risk from hazards like flooding and heat waves, now and in the future? What tools do we have to address these risks?</p>	<p>POTENTIAL SOLUTIONS</p> <p>What policies, programs, or projects can be implemented to address risks and achieve the identified visions? How will the solutions impact our region?</p>	<p>ACTION PLAN</p> <p>What actions do we commit to? What is needed to accomplish these actions? How can each person in our region do something to help?</p>



www.resilient.nj.gov/enj | Hotline: 201-275-0861 | Email: ResilientNENJ@dep.nj.gov





RESILIENT NORTHEASTERN NEW JERSEY

GET INVOLVED

Your input will help identify the parts of your community that are most important to you and help prioritize solutions for action.

WAYS TO CONTRIBUTE:

- Sign up to receive email updates with the [EMAIL LIST SIGN-UP](#) (click link or scan QR code)
- Download our engagement app (scan QR code) to share your thoughts wherever you are
- Call our multi-lingual project hotline at 201-275-0861 and leave a message with your feedback
- Visit our interactive website: resilient.nj.gov/enj
- Follow our @ResilientNENJ accounts on Facebook and Twitter, and @Resilient_NENJ on Instagram
- Email us your questions at ResilientNENJ@dep.nj.gov
- Share your ideas about your community through artwork! Use the [coloring sheets available on our website](#) to show your thoughts, then send to us via social media or email
- Join community meetings to share your feedback, hold your own meeting about the project, or complete a future survey
- Help get the word out by sharing this flyer!

What is "resilience"? Resilience is the ability to adapt to changing conditions and grow in the face of challenges. In the context of flooding and other hazards, we mean shaping communities that have strong social fabrics and infrastructure that can bounce back after disasters.

What is "risk"? Risk is the potential for a hazard, such as flooding, to have negative impacts. Flood risk is the potential for water to create damage and disruption in our communities. Flood risk increases when the hazard increases, such as by sea level rise or more intense rainfall, or when more people are in harm's way.

EMAIL LIST SIGN-UP



Download the Irys App:

iOS DEVICES





ANDROIDS



Communities are partnering with NJDEP to lead similar projects in these other areas:

- Raritan River and Bay Communities
- Long Beach Island
- Atlantic County Coastal Region

For more information on these other projects, visit <https://www.resilient.nj.gov>



Project Description Flyer

WHAT I LOVE ABOUT MY COMMUNITY

Draw, sketch, write about, or photograph what you love and would not want to see change as the region adapts to rising flood risk... then snap a picture of your work or of yourself with your work and share!



HOW FLOODING HAS AFFECTED ME

Draw, sketch, write about, or photograph how flooding has affected your life or your community, or where you have seen flooding... then snap a picture of the drawing or of yourself with the drawing and share!



MY VISION FOR MY COMMUNITY'S FUTURE

Draw, sketch, write about, or photograph your vision for the future as the region adapts to rising flood risk... then snap a picture of the drawing or of yourself with the drawing and share!



SHARE YOUR WORK WITH US!

Instagram: @Resilient_NENJ
Twitter and Facebook: @ResilientNENJ
Hashtag: #ResilientNJ
Email to: ResilientNENJ@dep.nj.gov

SHARE YOUR WORK WITH US!

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Instagram: @Resilient_NENJ
Twitter and Facebook: @ResilientNENJ
Hashtag: #ResilientNJ
Email to: ResilientNENJ@dep.nj.gov

Download our app to provide feedback wherever you are!



iOS DEVICES



ANDROIDS





Anytime Community Art Sheets

These materials were used for tabling and other events to provide general information about the project / contact information. The community art sheets were popular with kids at tabling events, although can be used by all ages, and are designed so that anyone can take a picture of their artwork and send it in to Resilient NENJ. Flyers and community art sheets are available in English, Spanish, Portuguese, Simplified Chinese, Gujarati, Polish, Arabic, Hindi, Haitian Creole, Korean, and Tagalog.

29 See "Tabling / In-person Events" for more on how we used these materials. See "Community Meetings Promotion" for more on flyering for community meetings



SCIENCE EXPERIMENTS

We created outlines that provide guidance for people to conduct science experiments related to flooding. For each experiment we list what you need to conduct the experiment, steps to follow, and provide explanations about the science behind what happens. The experiments are available on our website in [English](#) and [Spanish](#) and include experiments on three concepts, listed below. The handouts can be used to lead experiments for group or individual activities or to distribute for later use.

Science experiments:

1. Rising sea level
2. Storm surge
3. Flash flooding



RESILIENT NORTHEASTERN NEW JERSEY
RISING SEA LEVEL EXPERIMENT

What You Will Need:



3 Glasses



Ice Cubes



Water

What's Next:

- Fill one glass with water and a few ice cubes, fill another glass with only water and fill the final glass with ice. Leave an inch unfilled in each cup to watch water level.
- Let the ice melt (or safely use a heat source to help speed up the process).
- Finally, take the glass of melted ice and pour it into the full glass of water.

Background:

As the planet warms, glaciers and ice sheets are melting. As the ice melts, it flows into the oceans causing the sea level to rise. Sea ice is also melting because of the warming that's occurring, but that does not contribute to rising sea level.

What Happened:

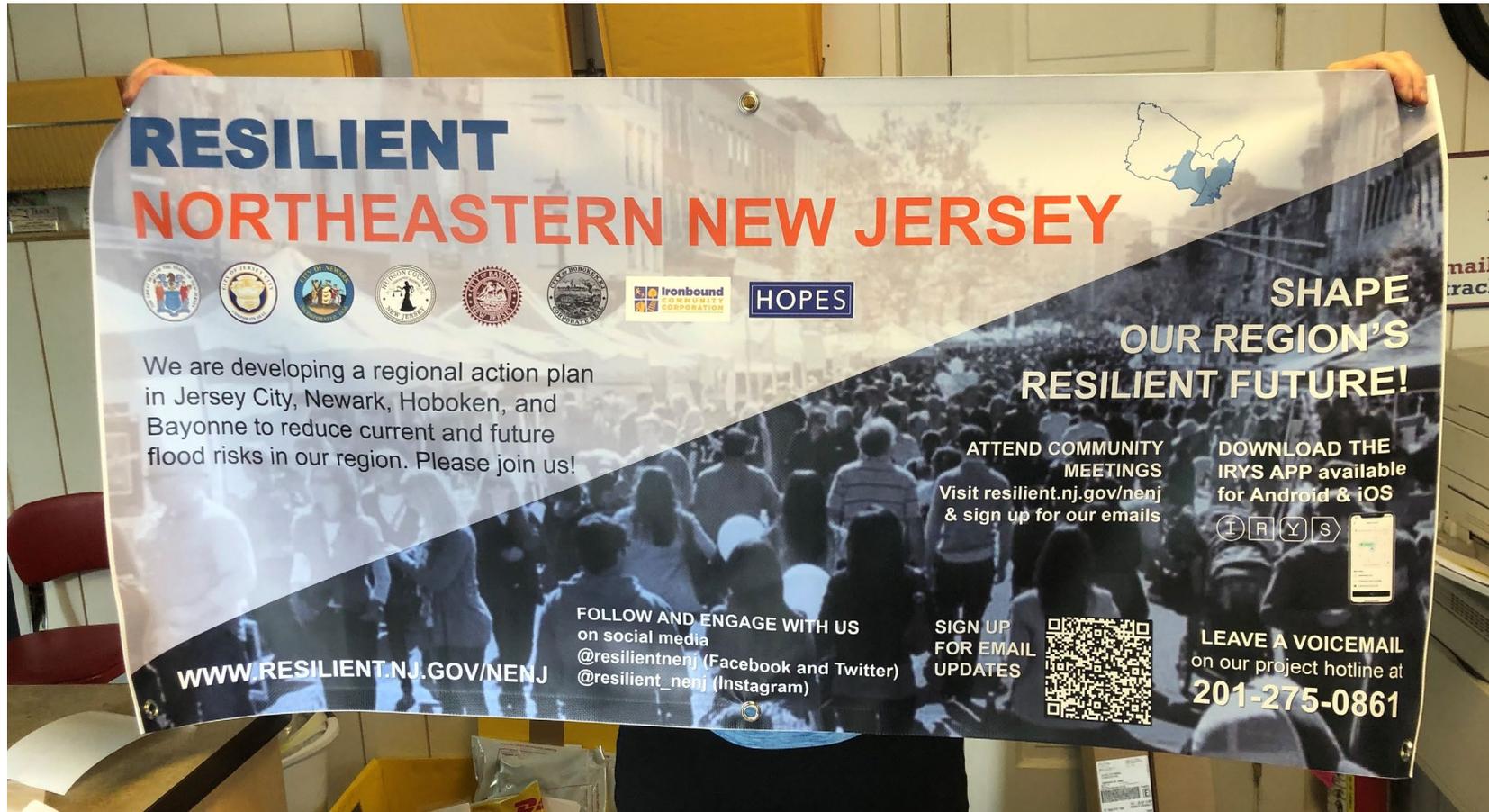
The glass with the water *and* ice simulated melting sea ice. The melting ice in the glass didn't cause the water to spill out. Adding melted ice to the full glass of water will cause the water to spill out of the glass, which simulates the melting glaciers and ice sheets.

For More Information:

Take your phone, open the camera app and point at the QR code on the below to learn more about Resilient NENJ.



PROJECT BANNER



We designed and printed a 2' x 4' project banner with general background and contact information about Resilient NENJ for use at events.

TABLING / IN-PERSON EVENTS

PIGGYBACKING ON ALREADY PLANNED EVENTS

A key component of our engagement strategy was to leverage festivals, street fairs, related meetings, and other already planned events as spaces for outreach related to Resilient NENJ. Several times during the project, we updated lists of scheduled events that could be opportunities for Resilient NENJ participation. At events, we brought the project description flyers, surveys, community art sheets and/or science experiments for distribution. For some events, we hung the project banner at the table to help draw attention to the project. We also used the interactive posters to collect feedback about scenarios.

Resilient NENJ participated in the following events:

- Bayonne Farmers' Market: October 12, 2021
- Newark Canoe Mobile: October 16, 2021
- Bergen Square Day: October 23, 2021
- STEAM URBAN Earth Week: April 21, 22, and 24, 2022
- Liberty State Park NJDEP Earth Day Celebration: April 23, 2022
- Lincoln Park Hudson County Earth Day Celebration: April 30, 2022
- Newark Canoe Mobile: May 31 and June 1, 2022
- Newark Green Fair: August 6, 2022



PRESS RELEASE

FOR PUBLIC LAUNCH

We sent press kits to the PR teams of each Region Team entity to promote the public launch of the project in April 2021. The press kit included:

- A press release, entitled “Regional coalition launches resilience initiative to reduce flood risk” for distribution by PR directors to their media contacts
- The project description flyer
- Frequently asked questions (also available on our website [here](#))
- Brief talking points about the project
- Key messaging guidance for spokespeople
- The project logo and skyline graphics



We also distributed media advisories to promote community meetings (see “Community Meeting Promotion” for more background)

Note: A press release is a statement providing information to the news media, while a media advisory is typically shorter and has the specific purpose of providing information about an event.

OTHER ONGOING OUTREACH (as of August 2022)

- **Faces of resilience series**

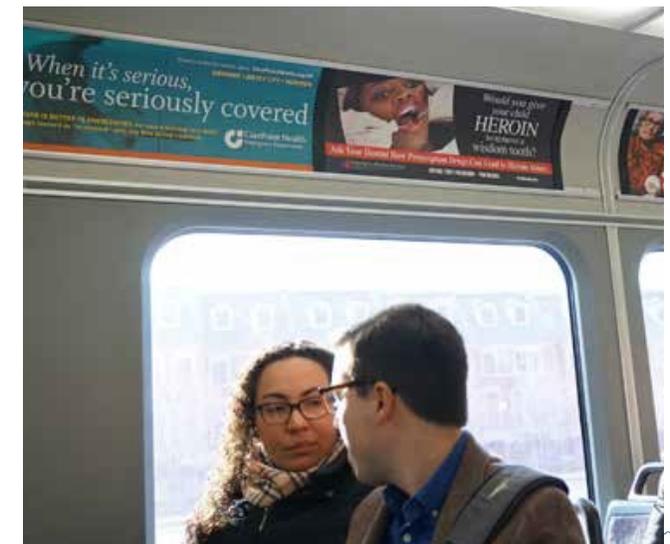
- This series highlights and shares experiences of people who work in the resilience space or have impacted by flooding or other climate-related hazards in someone. We interview each person and post an edited video on social media and our website to share their story. We accept nominations for people to include in the series and also identify people through the Steering Committee and CAC.

- **Public art projects**

- Through the Resilient NENJ program, Ironbound Community Corp. hired a Public Arts Administrator to lead implementation of public art projects throughout the region. The Public Arts Administrator is working with the Steering Committee, CAC members, and other community leaders to create one public art project in each of the four cities. The art projects will be interactive murals in public spaces that will be themed around resilience, will highlight people from Faces of Resilience, and will include QR codes to bring people to the Resilient NENJ website for additional content.

- **Public transit advertising campaign**

- We are developing content for an advertising campaign on NJ TRANSIT buses and light rail, PATH trains, interactive train station digital kiosks, and Link Newark. The ads will promote the Resilient NENJ program, include general content about resilience, and encourage people to visit the program website to learn more and view the action plan.

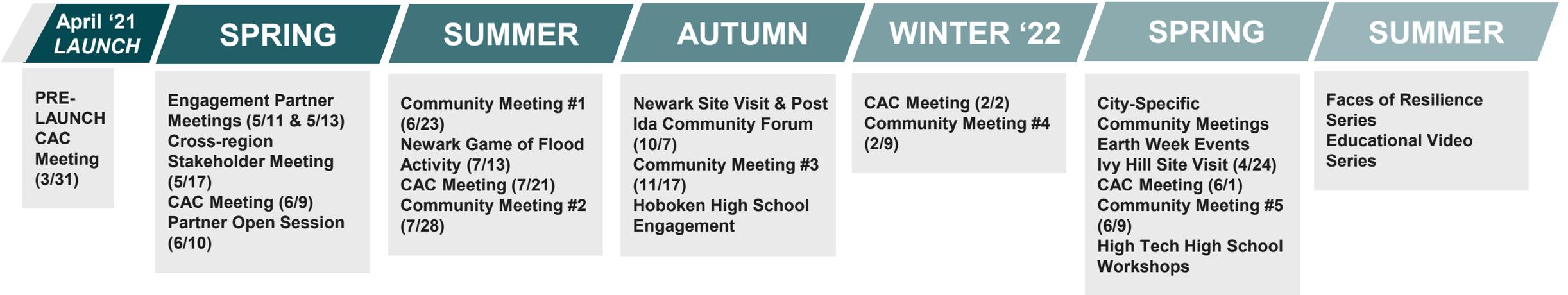


Example photo of public transit advertising. This image does NOT show the ad campaign for this project.

**WAYS PEOPLE ENGAGE:
MEETINGS & OTHER
DIRECT ENGAGEMENT**

TIMELINE

OF EXAMPLE DIRECT ENGAGEMENT ACTIVITIES



ACROSS ALL

Steering Committee Meetings
 Meetings with Infrastructure / Cross-Region Stakeholders
 Additional Coordination with Municipalities

GOING FORWARD

In-person Events
 Municipal Engagement
 Advertising Campaign
 Public Art Projects
 Partner Meetings
 CAC Meetings

This timeline includes dates of key meetings and events that we led or participated in, which are detailed in the pages that follow.

VIRTUAL COMMUNITY MEETINGS

STRUCTURE & LOGISTICS

Each virtual community meeting was structured in roughly the same way for consistency. Generally, each meeting:

- Consisted of 2 time options to give participants flexibility to join depending on their schedule. Community Meeting #1 and #2 were 2-hours long, and the time options were 4-6pm and 6-8pm. For the remaining meetings, the sessions were 1.5 hours long and the options were 4-5:30pm and 6:30-8pm (except for the Newark Post-Ida Community Forum, which had only one time option, 6-7 pm). We shifted the meetings to be only 1.5 hours long to be less of a burden on participants' schedules, although the facilitators were available to stay longer after each session to answer questions.
- Was hosted using the Zoom platform as a "meeting" (vs. a "webinar") to allow for chat functionality. The chat was configured so that participants could chat everyone in the meeting or other people directly. Participants do not need an account with Zoom to be able to join the meeting, and can join from a computer, smartphone, or by dialing in. For security (and as required by Zoom), we used the Waiting Room function to let in participants during the meeting and did not widely promote the Zoom information in advance of the meeting (see more below on the website landing page).
- Included an introductory presentation followed by interactive breakout discussion rooms. The purpose of the introductory presentation was to provide an overview of Resilient NENJ, update on the progress, and discuss the purpose of the breakout rooms so that all participants were on similar pages regardless of their level of prior participation. Typically, breakout rooms were divided either by geography or topic area (e.g., type of solution (physical vs. non-physical)). — so that participants could focus on their area of interest. Breakout rooms created smaller discussion groups and were intended to be interactive conversations to review and gather feedback on tools, options, or draft recommendations. Participants were encouraged to stay on mute and with cameras off during the introductory presentation and to turn on video during breakout sessions. At the beginning of the introductory presentation and the breakout rooms, facilitators gave participants a refresher on "community meeting guidelines" or etiquette for muting / unmuting and ensuring that everyone's voice is heard.
- Used the Resilient NENJ website as the landing page for the meeting. All promotion materials directed to this same webpage for consistency. Several hours before the meeting, the Zoom information was published on this page with links to join in Zoom or to dial-in.
- Included language and accessibility measures. Spanish and American Sign Language (ASL) interpreters were available for each meeting. Portuguese was also available for Community Meeting #1. Spanish translation was completed using Zoom's language interpretation function that allows designation of interpreters and creates a separate channel in which participants can join and participate in the meeting in Spanish. ASL interpretation was completed by requesting that any participants needing the service pin the interpreters' videos. Meeting recordings typically included the ASL video, and separate Spanish recordings were available. During breakouts, due to Zoom's features, Spanish interpreters needed to stay in the main room. Zoom's closed captioning function was also enabled, which can be turned on or off by individual participants.
- Livestreamed on Facebook to the Resilient NENJ page. We used the cross-posting function to cross-post to the other Region Team pages to increase visibility.

All regionwide community meetings were virtual for the duration of the project based on feedback. This was due to the schedule overlap with the COVID-19 pandemic and the large geographic area covered by the region.

VIRTUAL COMMUNITY MEETINGS

DOCUMENTATION

- [Regionwide Community Meeting #1: June 23, 2021](#)
 - Community vision, priorities, impacts of flooding
- [Regionwide Community Meeting #2: July 28, 2021](#)
 - Resilience planning process workshopping
- [Newark Post-Ida Community Forum: October 7, 2021](#)
 - Sharing experiences and impacts from Ida (contributed to Ida After Action report, other municipalities hosted community forums separately from Resilient NENJ and are not listed here)
- [Regionwide Community Meeting #3: November 17, 2021](#)
 - Resources for residents to mitigate risk in their homes / businesses and related to flood insurance and financial assistance
- [Regionwide Community Meeting #4: February 9, 2022](#)
 - Physical and non-physical solutions, divided into scenarios
- [Jersey City Community Meeting: March 29, 2022](#)
 - Options (or scenarios) by study area within Jersey City
- [Bayonne Community Meeting: April 5, 2022](#)
 - Options (or scenarios) by study area within Bayonne
- [Newark Community Meeting: April 7, 2022](#)
 - Options (or scenarios) by study area within Newark
- [Regionwide Community Meeting #5: June 8, 2022](#)
 - Draft recommendations for the action plan

The website has report-outs from each community meeting that include brief summaries, links to any virtual boards, links to download materials, links to meeting recordings on Youtube, and the post-meeting survey. The repository of all meetings is under Resource Library > [Meetings & Events](#). Report-outs are also linked above for each meeting.

COMMUNITY MEETINGS PROMOTION

PROMOTION STRATEGY FOR EACH COMMUNITY MEETING

Timing and process

Public promotion for each community meeting began roughly 2 weeks in advance of each meeting.

Promotion materials were developed by the consultant team, approved by the Steering Committee, and distributed to respective press / PR / social media teams for each municipality or agency and to CAC members for their own use.

We used a tinyurl and QR code to link to the virtual meeting page in promotion materials.

Websites

The landing page for each meeting is a webpage on the Resilient NENJ website, which is linked with a banner on the homepage. The municipalities also add links to the meeting from their websites when possible. Bayonne added a note about the meetings on their website's revolving banner.

Media advisories

Media advisories, or quick one pagers with information about the meetings, were distributed to media contacts, including to several Spanish and Portuguese publications. Timing for distribution depended on the schedules of each municipality, but roughly aimed for several days before the meeting. Media advisories sometimes led to articles being published about the meetings in publications such as the Jersey Journal or Hudson Reporter. We also met with the PR teams of each municipality at the onset of the project, on June 4, 2021, to coordinate on meeting promotion.

Social media + boost posts

We promoted meetings on Facebook, Instagram, and Twitter. On Instagram, we used the link in bio function to link to the meetings. We generally posted two weeks before, one week before, the day before, and the day of the meeting from the Resilient NENJ accounts. Resilient NENJ tagged the municipalities in posts, and the municipalities also directly posted materials on their pages. On Facebook, we boost the first two posts with a budget of roughly \$100. We also created Facebook events but did not heavily use these for promotion, since the website was the landing page for the meeting.

Mass emails

We sent meeting invites to the partner email list, general email list, and cross-region stakeholders email list. Initial save the date emails were sent at least 2 weeks in advance, followed by a series of reminder emails (sometimes one the week before and always one the day before or of the meeting). In emails to community-based partners, we included the social media kit (graphics & guidance) so that organizations could promote the meetings on their social media accounts.

Flyering

We created flyers for each meeting in English and Spanish. In addition to virtual distribution of meeting flyers, we distributed some printed flyers around the region. Generally, flyering took 2-3 days to cover the entire region. Example flyering locations include libraries, grocery stores, gyms, restaurants, colleges, and community centers. Hoboken also included flyers in food bag distributions led by the Hoboken Community Center.

Registration through Eventbrite & reminder emails

Our website and emails provided links for people to complete optional registration on Eventbrite that they were attending. Eventbrite allowed us to get a rough estimate of participation, include questions such as language needs and breakout room preference to help with planning, and to send reminder emails to registrants (generally sent 2 days, 2 hours, and 10 minutes before the meeting so the link was at the top of people's inboxes).

Individual emails and phone calls

To supplement the mass emails and outreach, we sent individual follow-up emails or called as many community-based organizations as we could to promote participation in the meeting and to encourage them to help distribution of promotion materials. We tracked support from partner organizations during one meeting, and followed up in later meetings to request the same support (e.g. one housing authority typically printed and posted flyers at their properties, and several organizations distributed information in their update emails / newsletters). Individual emails were also sent to deaf & hard of hearing organizations such as the NJ Association of the Deaf.

Other promotion techniques

Hoboken used the Nixle text alert service to promote each community meeting. Nixle is a reverse-911 and community information platform that sends alerts to people based on location. Jersey City promoted meetings through their digital kiosks.

COMMUNITY MEETINGS PROMOTION

EXAMPLE PROMOTION MATERIALS

Example news article (Community Meeting #1)

Hudson

Northeast NJ coalition formed to find solutions for flood-prone areas

Updated: Mar. 25, 2021, 2:57 p.m. | Published: Mar. 25, 2021, 2:57 p.m.

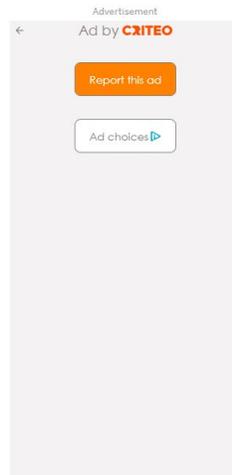


Observer Highway in Hoboken is flooded as New Jersey feels the after affects of Hurrican Sandy. Hoboken. NJ 10/30/12 (Tim Farrell/The Star-Ledger) SL SL



By Ron Zeitlinger | The Jersey Journal

Jersey City, Hoboken and Bayonne are among a group that has formed coalition to work with the state Department of



Example Instagram post (Community Meeting #4)

Wednesday, February 9th: 
4 PM or 6:30 PM

RSVP and Zoom access:
tinyurl.com/nenj-mtg-4

We encourage you to join to discuss:

- Changing flood risks
- Physical, policy, and programmatic solutions for flooding
- Developing a resilience action plan

**RESILIENT NORTHEASTERN NJ
COMMUNITY MEETING #4**

Example flyer (Community Meeting #5)

 **RESILIENT NJ**
NORTHEASTERN NEW JERSEY

**HELP SHAPE THE
CLIMATE RESILIENCE ACTION PLAN**

at Virtual Community Meeting #5
Wednesday, June 8th
4–5:30 PM or 6:30–8 PM

RSVP and access the virtual meetings
at tinyurl.com/nenj-mtg-5

Prepare your community for the impacts of
climate change and flooding

Live interpretation in Spanish and American
Sign Language will be available

Scan here 



A regional collaboration between Jersey City, Newark, Hoboken, Bayonne, Hudson County, Ironbound Community Corporation, and HOPES CAP

ResilientNENJ@dep.nj.gov | 201-398-4333 | www.resilient.nj.gov/nenj



ENGAGEMENT PARTNER MEETINGS

AND STRATEGY FOR MULTIPLYING ENGAGEMENT

We use the term “engagement partner” to refer to community-based organizations (CBOs), neighborhood/block associations, environmental groups, advocacy groups, or other non-profit organizations that work with and are trusted within communities.* These organizations are uniquely positioned to lead engagement, spread the word on important initiatives, and provide early feedback to guide planning processes. Therefore, multiplying engagement through partners was a key component of our engagement strategy.

Our vision: Engagement partners...

- Share our project updates with their networks via email, social media, etc.
- Provide feedback on outreach materials to ensure they are effective
- Provide feedback on reports and other deliverables to reflect the values of people they work with and represent
- Hold their own meetings about the project and gather feedback to report back to the Resilient NENJ Steering Committee
- Are involved in implementation of the action plan

To achieve this vision, engagement with partner organizations has included:

- Providing updates and invites to engagement partners through our partner email list (see “Email Lists”)
- Engagement Partner Meeting, May 11 and 13, 2021: we provided an overview of Resilient NENJ program, walked through the Wave 1 meeting-in-a-box, and, in breakout groups by municipal, got input from partners on priorities, challenges, and the Resilient NENJ process, and discussed collaboration and engagement opportunities. We also paired the meeting with the partner interest survey (see “Surveys”).
- Partner Open Session, June 10, 2021: we invited partners to provide feedback on our Community Meeting #1 materials and promotion or to share any general feedback on the program
- Action Plan Partner Meeting, September 6 and 7, 2022: we provided an overview on the draft action plan’s recommendations, with an emphasis on outreach, engagement, and capacity building and service and program development recommendations.
- Direct invitation to all community meetings

*Ironbound Community Corp. and HOPES CAP, Inc. are two community-based organizations that sit on the Resilient NENJ Steering Committee. Ironbound Community Corp. was an integral part of all aspects of the Resilient NENJ program thus far. Engagement partners refer to other organizations that are involved to a lesser degree than these two CBOs.

YOUTH ENGAGEMENT

EDUCATING & EMPOWERING

We received repeated feedback about the importance of engaging youth (we use the term “youth” to refer to anyone college-age or younger) in the Resilient NENJ process because of their creative and innovative ideas, their roles as future leaders, and because they are often excluded from planning processes. As a result of this feedback, we an action for conducting youth engagement as one of the Outreach, Education, and Capacity Building solutions in the action plan, and we also began conducting youth engagement through the project. Key highlights of youth engagement we completed are shown below:

Newark Game of Floods Activity July 13, 2021



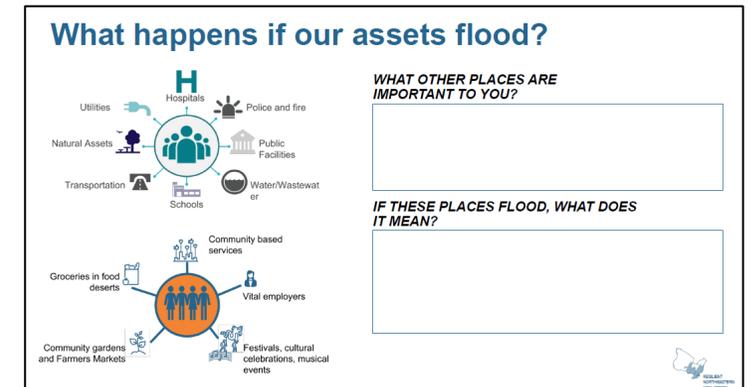
Newark’s Office of Sustainability organized this day that walked teams of youth through a mock resilience planning process to address flooding.

Hoboken High School Engagement Fall / Winter 2021



Resilient NENJ met with students at Hoboken High School to brainstorm project ideas on resilience hubs and green roofing for their 2021-2022 Communities Challenge competition. HHS students won first place!

High Tech High School Resilience Planning Workshops June 6 and 13, 2022



Resilient NENJ led resilience planning workshops with juniors and seniors at High Tech High School, that included interactive presentations and use of the engagement posters.

KEY SITE VISITS



Jersey City and Bayonne Site Visits *May 4, 2021*

Early in the project, the consultant team and Steering Committee members visited some key areas in Bayonne and Jersey City to learn more about them, challenges they face, and visions for the areas. The site visit team also included community members.



Hoboken Site Visit *July 13, 2021*

Resilient NENJ visited Hoboken and met with the Community Church of Hoboken to learn about their green infrastructure installations including community gardening spaces and rain barrels paired with educational opportunities.



Newark Post-Ida Site Visit *October 7, 2021*

As part of the Ida After Action work, Resilient NENJ had a listening tour / site visit in the Ironbound neighborhood of Newark, which was severely impacted by Ida and is in general a flood prone neighborhood. Resilient NENJ met with impacted residents and learned about their experiences during Ida and in the aftermath of the storm.



Ivy Hill Site Visit *April 24, 2022*

At the request of community members in the Ivy Hill neighborhood of Newark, Resilient NENJ organized a site visit to meet with residents in this area, which was also significantly impacted by Ida and other heavy rainfall events. During the site visit, Resilient NENJ gathered feedback on the Ivy Hill Site Visit survey questions (see "Surveys"), gathered feedback and context about flooding in the area, and took photos of catch basins.

STATE & INFRASTRUCTURE AGENCY ENGAGEMENT

In addition to sending project updates to the cross-region stakeholders email list (see “Email Lists”), engagement with cross-region stakeholders / state agencies included:

- **Cross-region stakeholders meeting, May 17, 2021:** this meeting was organized by NJDEP to bring together cross-region stakeholders and included an overview of the Resilient NJ program and breakout rooms for each of the four regional planning initiatives. In the NENJ breakout, we gave a presentation about the project and led discussion about resilience priorities, challenges, and coordination moving forward. As an outcome of the meeting, we created a survey for cross-region stakeholders to provide feedback on their inter-agency coordination needs, which led to our recommendation for establishment of a regional Infrastructure Coordination Council.
- **State and federal agencies:** Resilient NENJ also met with the following agencies:
 - Port Authority of NY and NJ (PANYNJ)
 - NJ TRANSIT
 - North Jersey Transportation Planning Authority (NJTPA)
 - New Jersey Turnpike Authority (NJTA)
 - New Jersey Department of Transportation (NJDOT)
 - NJDEP Bureau of Flood Resilience Design & Engineering
 - NJDEP Green Acres
 - NJDEP Hazardous Discharge Site Remediation Fund (HDSRF)
 - NJDEP Office of Brownfield and Community Revitalization /
 - Community Collaborative Initiative (CCI)
 - United States Army Corps of Engineers (USACE)
 - Lower Passaic River Urban Waters Federal Partnership (LPR UWFP) / USEPA
 - And more...

MUNICIPAL ENGAGEMENT

NJDEP was also involved in various municipal / county briefings. This list includes only formal briefings and excludes weekly / bi-weekly Steering Committee meetings, additional coordination and review meetings held with Steering Committee members and municipal stakeholders, and land use working group engagement.

The Resilient NENJ Steering Committee organized meetings to bring together municipal departments for briefings on the project. The purpose of this engagement was to understand existing priorities and gather information on already ongoing initiatives, review options and discuss approaches to costing and project evaluation, gather feedback on draft recommendations and priorities, and to get support and buy-in for implementation of the action plan. Meeting dates and departments engaged are listed in the table below by municipality / county.

Municipality / County	Meeting Dates	Departments / Individuals / Agencies Engaged
Jersey City	March 16, 2021 September 16, 2021 November 30, 2021 August 24, 2022 August 30, 2022	Mayor's Office, City Council President, Press Secretary, Infrastructure Director, Sustainability Office / Division, Division of Planning, Engineering, Health & Human Services, Division of Recycling, Recreation & Youth Development, JCMUA, Housing / Economic Development / Commerce (HEDC)
Newark	March 18, 2021 January 11, 2022 February 8, 2022 February 28, 2022 March 7, 2022 March 14, 2022	Chief of Energy and Environment, OEM Department of Public Safety, Department of Water and Sewer Utilities, Department of Engineering, Communications, Office of Planning / Zoning / Sustainability, Essex County Commissioner, Press Secretary, Economic & Housing Development, Bloomberg Philanthropies, Board of Education, Environmental Commission, Newark Housing Authority, WRT, Newark Green Team, Invest Newark,
Hoboken	February 25, 2021 March 17, 2022	Mayor, Chief Resiliency Officer, Chief Sustainability Officer / Director of Environmental Services, Floodplain Manager, Communications
Bayonne	March 17, 2021 September 8, 2022	Mayor, Mayor's Office, Superintendent of Municipal Services, Engineering, PR Director, Matrix New World
Hudson County	September 9, 2022	Division of Planning, Parks, Recreation, OEM, Roads, Engineering Hudson County elected officials were also invited to municipal briefings in Jersey City, Hoboken, and Bayonne.

BRIC ENGAGEMENT (SEE APPENDIX C)

Through Resilient NENJ, Newark and Jersey City each submitted one BRIC application and Bayonne submitted two BRIC applications for the fiscal year 2021 (FY 2021) program cycle. Hoboken also submitted a planning application for expansion of the Hoboken Resilience park.

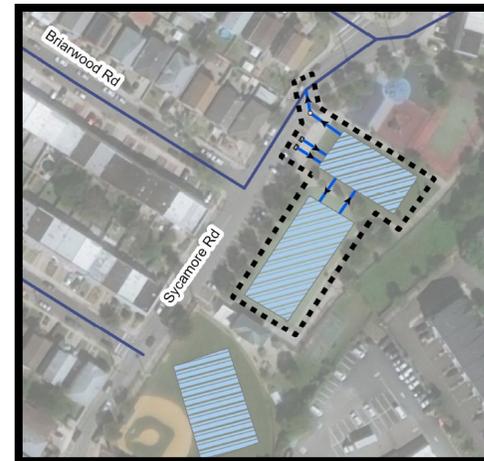
As part of the application development process, Resilient NJ leveraged community feedback to date and held multiple inter-departmental meetings in each municipality to brainstorm potential projects and select one for advancement, to create conceptual designs, and complete letters of support. Appendix C outlines the application development process and provides further explanation of engagement completed for each application.



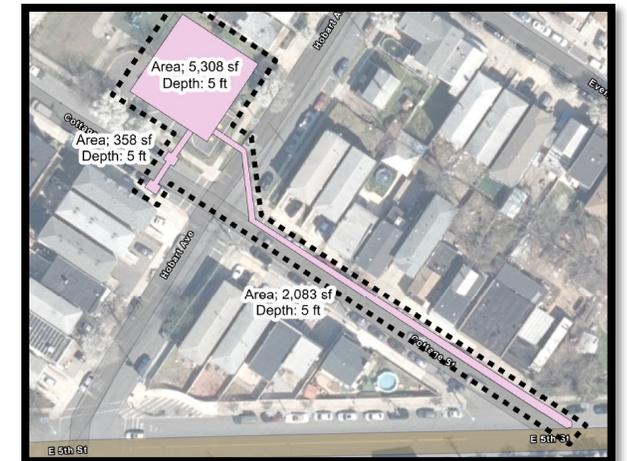
**63rd Street Pumping Station
Power & Flood Resilience Project,
Bayonne**



**Ironbound Resilience Hub
Ann Street School, Newark**



**McGovern Park Resilience
Project
Country Village, Jersey City**



**Cottage Street Park Flood
Mitigation Project
Bayonne**

**WAYS PEOPLE ENGAGE:
REPORTS FOR
FEEDBACK**

REPORTS FOR PUBLIC FEEDBACK

About Our Region



Vision & Priorities



**“WHO WE ARE” AND
“WHAT WE ENVISION”**

Flood Impact Assessment



Ida After Action



Climate Hazards Assessment



WHAT'S AT RISK

All reports have been linked and posted on the website [Resource Library](#) page under Documents

Scenario Development



OPTIONS

Draft Action Plan



SOLUTIONS

REPORT FEEDBACK PROCESS

Each report includes a “SHARE YOUR FEEDBACK” page with a link and QR code to provide feedback.

We have promoted release of each report through our email / partner list and social media.

SHARE YOUR FEEDBACK

WE'RE LOOKING FOR YOUR FEEDBACK ON THIS REPORT!
SHARE YOUR THOUGHTS USING THIS FORM:
<https://forms.office.com/r/8ERenAjX02>



We share progress and ask for comments every step of the way to make sure the project is on the right track. The [About Our Region](#) draft report (released April 2021) shared the planning context, while the [Vision and Priorities](#) draft report (released October 2021) summarized what we had heard from the community so far. The [Impact Assessment](#) describes what might happen under certain storm and tide conditions if nothing is done to protect the region from current and future climate threats. This assessment summarizes flood impacts, while the full [Climate Hazards Assessment](#) draft report (to be released separately) provides insight on other climate threats, such as extreme heat, groundwater rise, and decreased air quality, and will include the executive summary of flood impacts.

The project team will bring your input on this assessment into the final Action Plan. Each piece of the final program deliverable will accept comments in this same way. Please visit our website at www.resilient.nj.gov/nenj to learn more about the project and what we've done so far.

We also welcome you to share your thoughts on the broader project:

- BY EMAIL: ResilientNENJ@dep.nj.gov
- BY HOTLINE VOICEMAIL: 201-275-0861
- BY SOCIAL MEDIA: Twitter & Facebook: @ResilientNENJ, Instagram: @Resilient_NENJ
- THROUGH OUR WEBSITE: www.resilient.nj.gov/nenj
- THROUGH THE IRYS APP (download through Apple App Store or Google Play Store)



Disclaimer: This information is available in the following languages upon request:
Español 中文 繁體版 越南語 한국어 Tagalog Português العربية Kreyòl Italiano Polski ગુજરાતી
www.resilient.nj.gov/nenj



An example feedback form is available here: <https://forms.office.com/r/8ERenAjX02>



The screenshot shows a feedback form titled "Resilient Northeastern NJ FLOOD IMPACT ASSESSMENT Feedback Form". It includes an introductory paragraph about the project's goals and a link to the report. The form contains several sections for user input:

- Section 1: "Please provide your email address if you would like to be added to our mailing list (we do not share email addresses outside our project team)".
- Section 2: "Please let us know if you have any general feedback on the report." (Required)
- Section 3: "Do you have any comments that are page- or chapter-specific? (If yes, you will be directed to another section of this form to enter your comments)" (Required)
- Section 4: "Please enter the page or chapter that your comment references." (Required)
- Section 5: "Please enter your comment." (Required)
- Section 6: "Please enter the page or chapter that your next comment references." (Required)
- Section 7: "Please enter your comment." (Required)
- Section 8: "Please enter the page or chapter that your next comment references." (Required)

A "Next" button is located at the bottom of the form.

